INSTRUCTIONS FOR OBTAINING YOUR TIGERONE CARD

Welcome to the Bridge to Clemson Program! The TigerOne card is your official student ID card and property of Clemson University. The card should be in your possession at all times and presented upon request to any Bridge Program and/or University official. The TigerOne card is non-transferable and may not be altered in any way.

PHOTO SUBMISSION REQUIREMENTS

All students attending Bridge orientation are required to submit a photo electronically for their TigerOne card photo. The photo must be submitted by August 1.

Submit your photo by following the steps below:

- Access your TigerOne account at https://t1online.clemson.edu and log in with your Clemson username and password
- Select Photos on the top panel
- Follow the instructions to upload your photo
- You will be notified via your Clemson email within two business days if your photo was accepted or rejected. *If you do not receive your email in your inbox be sure to check your spam or ProofPoint
- You can also check your status at the aforementioned web address
- Follow the instructions to upload your photo

Your photo must meet the following criteria:

- Saved in .jpg format only
- Between 500-4000 pixels
- Color photo only
- Background must be plain white (no textures, patterns, or scenic backgrounds)
- Face straight ahead, NO head tilts

*For full photo submission guidelines please visit: www.clemson.edu/campus-life/campus-services/tigerone/newcard/photo-submissions.html

Photo submissions are reviewed manually. Remember to choose your photo carefully. It will serve as your identity photo for the entire time you are a Bridge Program or Clemson University student and can be viewed by any Bridge Program and/or University official. Please allow up to 24 hours for your photo to be accepted or rejected. Clemson University’s TigerOne office reserves the right to refuse any photos that do not meet the above requirements. To view whether or not your photo was accepted, log back in to your account at https://t1online.clemson.edu and select the “Photo” link.

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Students living in Bridge Program housing will obtain their TigerOne card in August when they check into Bridge. Student commuters can obtain their card at the TigerOne card office. To obtain your TigerOne card, you must present a valid government-issued photo identification card (U.S. Driver’s License issued by DMV, Security/ U.S. Green Card, Passport or U.S. Military ID Card) and know your Clemson University username and password. Note: Driver’s License’s stamped “void” cannot be accepted due to Homeland Security regulations.